Help finding local vaccination locations
Assistance with vaccination appointments
Connecting callers to local support services
Answering common vaccine questions
Locating resources to address concerns

The hotline can also connect callers to services that promote independent living and address fundamental needs like food, housing, and transportation.

DIAL was created through a partnership between the Administration for Community Living (ACL) and the Centers for Disease Control and Prevention (CDC) to help older adults and people with disabilities get COVID-19 vaccines. It is run as a collaboration between the National Association of Area Agencies on Aging (n4a) and a group of organizations serving people with disabilities, including:

- Association of Programs for Rural Independent Living (APRIL)
- Association of University Centers on Disabilities (AUCD)
- Independent Living Research Utilization (ILRU)
- National Association of Councils on Developmental Disabilities (NACDD)
- National Council on Independent Living (NCIL)
- National Disabilities Rights Network (NDRN)
- The Partnership for Inclusive Disaster Strategies

Learn more about DIAL at ACL.gov/dial.